

Welcome to Oracle Support

ANURAG PK TIWARI
 ANURAG@TIWARI@BSECHM.AC.IN
 Setu Business: Das Institute of Technology & Management
 BSE- City, Faridkot Road
 LUDHIANA
 GILLAN PRADESH 226028

On behalf of Oracle Corporation, Oracle Support Services would like to thank you for your recent purchase of Oracle products and technical support services. Our support service team is ready and committed to assisting you in protecting the investment you have made.

With your purchase, you now have access to Oracle's exclusive web support portal, which provides you secure, real-time access to critical information related to Oracle technical support services. Please visit the [Oracle Support website](#) to find information about technical support service descriptions, policies, support news and events, and internet seminars.

Depending on the products you have purchased, you can access Oracle technical support services through one of the following customer support systems:

- **My Oracle Support**

To register for My Oracle Support, please use your **Support Identifier ("SI")** number provided in the Technical Support Service and Products table below. In addition to your SI, you will need to use your organization name, provided in the first line in the address above, to register. The first person to register will be prompted to accept the Customer User Administrator responsibility for managing your My Oracle Support users and access. Oracle recommends that you enable multiple Customer User Administrators. Learn more about the [My Oracle Support Customer User Administrator](#).

If you are already a registered user, please add the SI number(s) provided in the Technical Support Service and Products table below to your existing [My Oracle Support](#) user profile.

- Review [My Oracle Support - How-to Training Videos](#) to quickly learn about key features of My Oracle Support.
- Learn more about My Oracle Support features and capabilities by attending [My Oracle Support Essentials](#) sessions. To view the current schedule and to register [click here](#).

- **Support Interfaces for Recently Acquired Products**

If your product is part of a company recently acquired by Oracle, we are committed to ensuring that you receive support related to your specific products as you transition to Oracle's framework of technical support services and tools. To access the appropriate support portal for your product, please go to [Oracle Support Contacts](#).

- **Oracle Hospitality or Food & Beverage**

If you are an Oracle Hospitality or Food & Beverage customer, please visit the [Support Page](#) to learn about registering for a support account.